

## TERMS & CONDITIONS/INFORMED CONSENT

### 1. INTRODUCTION:

---

I understand that KAREN MICHELLE WILLIAMSON trading as Soul Motive (ABN number: 89 409 764 169) offers holistic therapies and non-traditional complementary interventions such as Reiki (face to face sessions, space clearing sessions & distant healing sessions) and Holistic Life Coaching, all of which are intended to promote health and wellness, enhance relaxation, reduce pain, become relaxed and more comfortable with your own thoughts, letting go of tensions and apprehensions caused by stress, emotional barriers and physical /mental illnesses and offer a positive experience utilising the concept of mind, body, and soul in treatment intervention.

All services, products, personal development tools, courses, classes, session work are available to assist you in the direction of your goals. All information presented or recommended is meant for educational purposes only.

I understand that my practitioner is a trained Wellness Practitioner, and is not a massage therapist, chiropractic doctor, registered nurse, registered dietitian, nor a medical doctor. I understand, the practitioner is not qualified to diagnose, treat, cure, prevent or assess any disease, disorder or condition. I understand, the practitioner is not qualified to prescribe medication or dietary alternatives.

I understand that holistic therapy interventions are not a substitute for medical treatment or medications, and that it is recommended that I concurrently work (at the same time/simultaneously/in tandem) with my primary healthcare provider for any condition I may have. I am aware that the practitioner does not diagnose illness or disease, does not prescribe medications, and that spinal manipulations are not part of holistic therapy. All matters of energy work such as spiritual guidance are not meant to be a substitute for the advice or care of your qualified medical professional.

I wholeheartedly understand that following any set regime does not promise any form or level of cure for any specific (or otherwise) condition. I promise to abide by any warnings or contra-indications given to me through consultation if products and services are used.

I understand that I am under no obligation to follow any recommendations for treatment given.

I have informed the practitioner of all my known physical and medical conditions, and I will keep the practitioner updated of any changes. I will notify the practitioner should I become pregnant or if I am trying to become pregnant.

I have read and understand this consent to treatment. I have been informed about the risks and benefits of holistic therapy procedures which includes no alcohol or anaesthetic is to be in the clients body at time of the Reiki energy session and I agree not to attend sessions under the influence of alcohol or recreational drugs, except those medications prescribed by your doctor. If you do come to sessions under the influence of alcohol or recreational drugs or demonstrate violent/abusive behaviour, we reserve the right to cancel the session and refuse further sessions and the full session will be payable.

I intend this Terms & Conditions/Informed Consent form to cover the entire course of treatment for my present condition and for any future conditions for which I seek treatment.

## 2. CONSENT FOR TREATMENT FOR REIKI ENERGY HEALING:

---

I accept by check marking and accepting the Terms & Conditions/Informed Consent electronically on [www.soulmotivetherapy.com](http://www.soulmotivetherapy.com) when paying for a session/s, understand that the Reiki session given involves a natural hands-on method of energy balancing or via distant healing for the purpose of pain management, stress reduction, and relaxation. I understand very clearly that these treatments are not intended as a substitute for medical or psychological care.

I understand that Reiki practitioners do not diagnose conditions, nor do they prescribe medicines, nor interfere with the treatment of a licensed medical professional. It is recommended that I seek a licensed health care professional for any physical or psychological ailment I have.

I understand that the practitioner will be placing hands on me or above me during a face to face Reiki Energy Healing session.

## 3. NATURE OF REIKI ENERGY TREATMENTS / HOLISTIC COACHING:

---

I understand and believe that self-improvement requires commitment on my part, and that I must be willing to change in a positive way if I am to receive the full benefit of a Reiki treatment or a Holistic Coaching session.

I acknowledge my commitment to my self-improvement process. I recognise that a Reiki treatment program must be followed to be truly effective, just as prescribed medication is only effective if taken as directed.

I acknowledge that the practitioner neither claims nor implies that any instruction, advice, counsel, suggestions, recommendations, services or

products she or her representatives provide, whether in person, by mail, by telephone, or by internet, will cure, treat, prevent, or mitigate any disease condition; but are provided solely for the purpose of increasing energy, supporting the natural function of body systems and otherwise improving general health and fitness.

I understand Reiki is a stress reduction and relaxation technique that promotes healing on all levels when practices as hands-on (as well as off-the-body in person or over distance) method that is always gentle, gentle-touch and relaxing.

I understand that there are no adverse effects to Reiki and no risk in regards to this service. I understand that I may feel a slight change of temperature in areas where hands are place and possible minor to little discomfort in areas due to healing properties but will receive a state a relaxation from the process. I understand that I may be consumed with emotions during a Reiki energy healing session which is common for some clients to encounter.

Reiki does not cure disease and is not intended to be the primary treatment for any health problem, but rather is a complementary therapy meant to support other treatment that is ongoing.

Reiki is not recommended for broken bones, acute pain, or any condition requiring immediate medical attention.

#### 4. SESSION & FEES:

---

All fees are payable in advance in full to secure an appointment. The form of payment accepted is Stripe or PayPal.

#### 5. CANCELLATION POLICY:

---

Our cancellation policy requires at least 24 hours written notice of cancellation prior to your booked appointment for Energy Healing Reiki Sessions and Holistic Life Coaching Sessions, 12 hours written notice is required for Space Clearing sessions. You will be charged for the missed appointment. You may not apply funds from a missed appointment or failure to follow cancellation policy to a future appointment without written approval from a Soul Motive employee. Otherwise any future appointment will require a new payment.

#### 6. APPOINTMENTS, NOT RETURNING FORMS OR ARRIVING LATE FOR AN APPOINTMENT, CHANGES TO SERVICE:

---

You commit to attend the appointments made on Soul Motive's online booking page, email, telephone or during a session.

Please let the Practioner know as soon as possible if you are running late and the Practioner will do their best to accommodate you to make a full session available depending on subsequent appointments to your booking so cannot

be guaranteed if time does not permit. If you have been asked to review a document and submit your answers, images or questions by the time of the appointment, please do so. Not returning the necessary information so the session (included and not limited to remote sessions) will be treated as a no notice cancellation. If a client image is received prior to the Reiki Distant Healing Session & the client is not contactable within the first 10 mins of the planned session commencement time the session will proceed since the session has not been cancelled & the client will be notified as per your preferred method of contact stated at time of payment of session that commencement of session has began.

Please note an image of the client receiving the Reiki Distant Healing Session is required prior to the booked appointment, not sending an image prior to the booked appointment will be treated as a no notice cancellation.

If the documentation, images or not attending an appointment occurs by the client if you do not cancel in a reasonable time then the client has stopped someone else having the appointment.

We reserve the right to withdraw or amend our service and any service or material we provide in our sole discretion without notice. We will not be liable if for any reason all or any part of service is unavailable at any time or for any period.

## 7. CONFIDENTIALITY:

---

Everything you say will be treated in the strictest confidence with exceptions that abide to Australian governing law, rules and regulations.

## 8. VIDEO SESSIONS:

---

For clients attending a video session we follow strict privacy policy and work with Zoom at the present time and this is subject to change without notice.

## 9. AMENDMENTS TO TERMS:

---

Soul Motive my amend terms at any time posting the amended terms on [www.soulmotivetherapy.com](http://www.soulmotivetherapy.com). It is your responsibility review these terms periodically. You continued use of [www.soulmotivetherapy.com](http://www.soulmotivetherapy.com) means that you accept and agree to changes, as they are binding on you. By continuing to access or use our service after any revisions become effective, you agree to be bound by the revised terms, if you do not agree to the new terms you are no longer authorised to use Soul Motive's service.

## 10. TERMINATION OF SERVICE OR ACCOUNT:

---

Soul Motive may terminate or suspend your account to service immediately, without prior notice or liability, under our sole discretions, for any reason whatsoever and without limitation, including but not limited to a breach of Terms and Conditions. To terminate an account simply discontinue using the service.

## 11. GOVERNING LAW:

---

These Terms and Conditions/Informed Consent shall be governed and construed in accordance with the laws of Australia, which governing law applies to agreement without regard to its conflict of law provisions. These Terms & Agreements constitute the entire agreements between us regarding service and replace any prior agreements we might have had between us regarding service.

I understand that service and sessions are considered confidential and shall not be disclosed except required by law.

## 12. ACKNOWLEDGEMENT:

---

By using Soul Motive service's or other services provided by us, you acknowledge that you have read these Terms & Agreement/Informed Consent of service and agree to be bound by them.

## 13. I AGREE TO THE ABOVE TERMS AND CONDITIONS/INFORMED CONSENT:

---

By checking the check mark box on [www.soulmotivetherapy.com](http://www.soulmotivetherapy.com) when paying for a session, I consent and understand that I may discontinue a session or sessions at any times in accordance with our Cancellation Policy as outlined above and I have carefully read and fully understand this Agreement as well as my Parent/Guardian if I am currently under 18 years of age. I am aware that this agreement constitutes a contract between myself and Soul Motive and contains a release of liability on behalf of myself and my assigns, heir, executors, guardians and other legal representatives and I sign/accept this agreement of my own free will.

If I have been diagnosed by a licence health professional as having any disease, injury or other physical or mental condition, I understand that I should inform the person who made the diagnosis, about the Soul Motive session I will be receiving, and whether or not I intend to discontinue any treatment or therapy which had been previously ordered, prescribed or recommended by a licensed health professional. I understand that by discontinuing any such treatment or therapy, I assume responsibility for any negative outcome resulting from discontinuing that treatment or therapy.

I declare that I am taking charge and responsibility for my personal spiritual healing in whatever form it may take, for my highest good. I am voluntary participating in a service and I accept complete responsibility for my own psychological, mental, emotional and spiritual well-being.

In consideration of my voluntary participation in this and future sessions, I release, discharge, waive and forever relinquish KAREN MICHELLE WILLIAMSON trading as Soul Motive and all personal, employees, directors, contractors, partnerships, relations, members, agents for any and all claims, known or unknown, arising out of or in any way connected with participation or involvement in service or sessions harmless for any indirect, punitive, special, incidental, or consequential damage, however it arises (including Attorneys' fees and all related costs and expenses of litigation and arbitrations, or at trial or on appeal, if any, whether or not litigation or arbitration is instituted), whether in an action of contract, negligence, or other tortious action, or arising out of or in connection with this agreement, including without limitation for any claim for personal injury or property damage, arising from this agreement and any violation by you of any federal, state or local laws, statutes, rule or regulations, even if company has been previously advised of the possibility of such damage. If there is liability found on the part of the company, it will be limited to the amount paid for the products and/or services, and under no circumstances will there be consequential or punitive damages.

I agree that in the event any claim for damages shall be prosecuted by Soul Motive or as a result of my acts or omissions, that I or my estate shall indemnify and leave save Soul Motive from any and all claims, including the costs and expense including attorney's fee of defending the same.

I understand that Soul Motive's Privacy Policy is available on [www.soulmotivetherapy.com](http://www.soulmotivetherapy.com) website or I am able to request by email to [soulmotivetherapy@icloud.com](mailto:soulmotivetherapy@icloud.com) for the Privacy Policy to be emailed to a client.

By booking a session, workshop, class, coursework, education service or other service or product, or view any free content you confirm that you have read and accept the above Terms and Conditions/Informed Consent.